



QUALIFICATIONS PACK - OCCUPATIONAL STANDARDS FOR **CAPITAL GOODS INDUSTRY**

What are **Occupational** Standards(OS)?

- OS describe what individuals need to do, know and understand in order to carry out a particular job role or function
- OS are performance standards that individuals must achieve when carrying out functions in the workplace, together with specifications of the underpinning knowledge and understanding

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Introduction

Qualifications Pack: Draughtsman - Civil

SECTOR: CAPITAL GOODS

SUB-SECTOR:

1. Machine Tools

2. Plastic Manufacturing Machinery 5. Electrical and Power Machinery

3. Textile Manufacturing Machinery 6. Light Engineering Goods

4. Process Plant Machinery

OCCUPATION: Design

REFERENCE ID: CSC/ Q 0404 **ALIGNED TO: NCO-2004/NIL**

Draughtsman - Civil: This unit covers the creation and modification of 2D civil drawings in mechanical engineering designs using CAD system. It also involves the detail drafting of drawings for plan, estimate the work and cost of civil work, and produce drawings.

Brief Job Description: It involves select the appropriate equipment and drawing software to use based on the type and complexity of the drawing functions to be carried out and file management and associated customization of installed software including the use of macros, menus and default settings for various kinds of civil work.

Personal Attributes: Basic communication, numerical and computational abilities. Openness to learning, ability to plan and organize own work and identify and solve problems in the course of working. Understanding the need to take initiative and manage self and work to improve efficiency and effectiveness







Qualifications Pack Code	CSC/ Q 0404		
Job Role	Draughtsman - Civil		
Credits(NSQF)	TBD	Version number	1.0
Sector	CAPITAL GOODS	Drafted on	10/04/14
Sub-sector	 Machine Tools Plastic Manufacturing Machinery Textile Manufacturing Machinery Process Plant Machinery Electrical and Power Machinery Light Engineering Goods 	Last reviewed on	18/03/15
Occupation	DESIGN	Next review date	30/08/16
NSQC Clearance on	20/07/2015		





Job Role	Draughtsman- Civil
Role Description	This unit covers the creation and modification of 2D civil drawings in mechanical engineering designs using CAD system. It also involves the detail drafting of drawings for plan, estimate the work and cost of civil work, and produce drawings.
NVEQF/NVQF level	4
Minimum Educational Qualifications*	Diploma – Civil Engineering
Maximum Educational Qualifications*	N.A.
Training (Suggested but not mandatory)	2D and 3D Computer Aided Design System Training
Minimum Job Entry Age	18 Years Old
Experience	Manual drafting experience required
Applicable National Occupational Standards (NOS)	Compulsory: 1. CSC/ N 0404 (Make or modify 2D civil drawings using computer aided design (CAD) system) 2. CSC/ N 1335 (Use basic health and safety practices at the workplace) 3. CSC/ N 1336 (Work effectively with others) Optional: N.A.
Performance Criteria	As described in the relevant OS units







Keywords /Terms	Description
Core Skills/Generic Skills	Core Skills or Generic Skills are a group of skills that are key to learning and working in today's world. These skills are typically needed in any work environment. In the context of the NOS, these include communication related skills that are applicable to most job roles.
Function	Function is an activity necessary for achieving the key purpose of the sector, occupation, or area of work, which can be carried out by a person or a group of persons. Functions are identified through functional analysis and form the basis of NOS.
Job role	Job role defines a unique set of functions that together form a unique employment opportunity in an organization.
Knowledge and Understanding	Knowledge and Understanding are statements which together specify the technical, generic, professional and organizational specific knowledge that an individual needs in order to perform to the required standard.
National Occupational Standards (NOS)	NOS are Occupational Standards which apply uniquely in the Indian context
Occupation	Occupation is a set of job roles, which perform similar/related set of functions in an industry.
Organisational Context	Organisational Context includes the way the organization is structured and how it operates, including the extent of operative knowledge managers have of their relevant areas of responsibility.
Performance Criteria	Performance Criteria are statements that together specify the standard of performance required when carrying out a task.
Qualifications Pack(QP)	Qualifications Pack comprises the set of NOS, together with the educational, training and other criteria required to perform a job role. A Qualifications Pack is assigned a unique qualification pack code.
Qualifications Pack Code	Qualifications Pack Code is a unique reference code that identifies a qualifications pack.
Scope	Scope is the set of statements specifying the range of variables that an individual may have to deal with in carrying out the function which have a critical impact on the quality of performance required.
Sector	Sector is a conglomeration of different business operations having similar businesses and interests. It may also be defined as a distinct subset of the economy whose components share similar characteristics and interests.
Sub-Sector	Sub-sector is derived from a further breakdown based on the characteristics and interests of its components.
Sub-functions	Sub-functions are sub-activities essential to fulfil the achieving the objectives of the function.
Technical Knowledge	Technical Knowledge is the specific knowledge needed to accomplish specific designated responsibilities.
Unit Code	Unit Code is a unique identifier for a NOS unit, which can be denoted with an 'N'
Unit Title	Unit Title gives a clear overall statement about what the incumbent should be able to do.
Vertical	Vertical may exist within a sub-sector representing different domain areas or the client industries served by the industry.





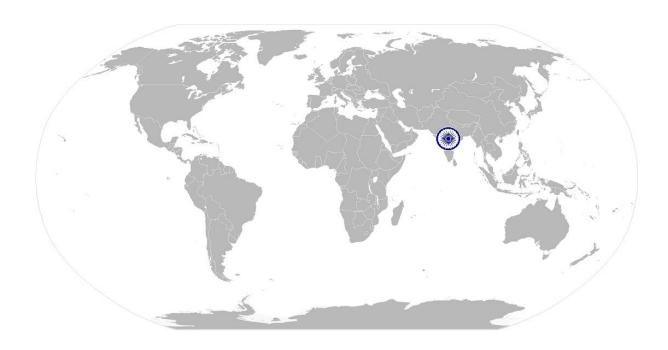
Keywords /Terms	Description
CAD	Computer Aided Design
2D	2 Dimensional
3D	3 Dimensional
CO2	Carbon dioxide
CPR	Cardiac Pulmonary Resuscitation
ISO	International Organization for Standardization
PPE	Personal Protective Equipment
CD	Compact Disc
DVD	Digital Video Disc or Digital Versatile Disc







National Occupational Standard



Overview

This unit covers the creation and modification of 2D civil drawings in mechanical engineering designs using CAD system. It also involves the detail drafting of drawings for plan, estimate the work and cost of civil work, and produce drawings.









Unit Code	CSC / N 0404		
Unit Title (Task)	Make or modify 2D civil drawings using computer aided design (CAD) system		
Description	This unit covers the creation and modification of 2D civil drawings in mechanical engineering designs using CAD system. It also involves the detail drafting of drawings for plan, estimate the work and cost of civil work, and produce drawings. The drawings produced will include detail drafting of drawings for various kinds of civil work. It involves It includes the use of process flow diagrams to draws out job specifications.		
	It also involves preparing 3D drawings/models with the use of computer-aided design (CAD) systems but may also be done manually. Drawings are produced from predetermined critical dimensions and specifications with the use of a CAD system and associated customization of installed software including the use of macros, menus and default settings.		
	The candidate will be expected to extract all necessary information in order to carry out the drawing operations from a drawing brief, select the appropriate equipment and drawing software to use based on the type and complexity of the drawing functions to be carried out.		
	The candidate will be expected to produce a drawing template as well as fully detailed drawings to enable the manufacture, assembly, installation or modification of the product to take place.		
	The candidate will be expected to work unsupervised taking full responsibility for their actions.		
	The candidate will have knowledge and understanding of computer aided drawing procedures for engineering drawings, the computer system and software used, its application and the various tools and techniques used to produce the drawings.		
	The candidate will be required to demonstrate safe working practices throughout, a will understand the responsibility they owe to themselves and others in the workplace.		
Scope	 Determining work requirements Analysing civil requirements Performing set-up activities Make or modify drawings for civil work 		
Performance Criteria(PC) w.r.t. the Scope		
Element	Performance Criteria		
Determining work requirements	The user/individual on the job should be able to: PC1. use appropriate sources to obtain the technical information relevant to the drawing to be created Technical information sources: drawing brief, specifications (overall)		
	Technical information sources: drawing brief, specifications (overall dimensions, materials, special procedures for manufacturing), drawing change or modification request, regulations, existing drawings/designs, sketches, notes from meetings/discussions, standards reference documents		









(eg. limits and fits, tapping drill charts, contraction allowances); Design
features, as appropriate to the drawing being produced: working plans (including plan, estimate the work and cost of civil work); design drawing; detail of slabs, machine foundation; detail of columns, beams, bracing, trusses; detail drawing of dimension; tolerances; maps, diagrams, and profiles; elevations, topographical contours, subsurface formations and structures PC2. ensure that the data and information received is complete and correct PC3. establish the drawing requirements from the data and information received PC4. report and rectify incorrect and inconsistent information in job specification documents as per organization procedures
Analysing civil The user/individual on the job should be able to:
PC5. identify health and safety standards, statutory requirements, relevant Indian standards, codes of practice, manufacturers' specifications and environmental requirements applicable to the work procedure PC6. select and interpret relevant plans, diagrams, drawings and texts as per the work plan and specifications Relevant specifications: projections, first angle orthographic, isometric/oblique, third angle orthographic; sectional elevations/ sectional PC7. am relevant Indian standards, statutory requirements, relevant Indian standards, codes of practice, manufacturers' specifications and texts as per the work plan and specifications. Relevant specifications: projections, first angle orthographic, isometric/oblique, third angle orthographic; sectional elevations/ sectional PC7. am relevant Indian standards, statutory requirements, and texts as per the work plans, drawings and texts as per
Performing set-up The user/individual on the job should be able to:
PC10. power up the equipment and activate the appropriate drawing software PC11. set up and check that all peripheral devices are connected and correctly operating PC12. select drafting equipment appropriate to the drawing method chosen PC13. set the drawing datum at a convenient point PC14. set up drawing parameters to suit the drawing produced Drawing parameters; layers, line types, color, text styles, texture, etc. Drawings produced: lines (straight, curved/contour, angled); symbols and abbreviations; hidden detail; dimensions; circles or ellipses; parts lists; text; geometrical and dimensional tolerance; insertion of standard components; elevation, views (plane, side, sectional, detail) PC15. develop macros as per approved procedures PC16. check that all the equipment is correctly connected and in a safe and usable working condition
Make or modify The user/individual on the job should be able to:
drawings for civil PC17. apply drafting principles to produce a CAD drawing that is consistent with
work standard operating procedures within the organization
Standards: organizational guidelines and procedures; recognized compliance









agency/body standards, directives or codes of practice; CAD software
standards/protocols; national and/or International standards or directives;
customer specified standards and requirements; health, safety and
environmental requirements

- PC18. apply operating principles and specifications of civil work to drawing
- PC19. apply safety standards and environmental factors while making or modifying drawings for civil work
- PC20. create a drawing template to the required standards, which includes all necessary detail
 - **Template details**: title (company and job), drawing number, various scales, material, date (revision, change by, produce by), etc.
- PC21. modify variables, menus and drawing defaults of the CAD system to produce the drawing to the appropriate scale
- PC22. use appropriate terminologies and techniques to create drawings, in the required formats
- PC23. use keyboard commands and pull down menus available in common CAD systems
- PC24. use codes and other references that follow the required conventions
- PC25. use compasses, dividers, protractors, triangles and other drafting devices while producing civil drawings
- PC26. draw civil structures and assemblies using sectional representation in accordance with specification requirements
- PC27. draw structures to highlight critical features in accordance with specification requirements
- PC28. draw civil assemblies to highlight critical features as per specification requirements
- PC29. draft plans and detailed drawings for structures, installations and layout,
- PC30. draw maps, diagrams, and profiles to represent elevations, topographical contours, subsurface formations and structures
- PC31. produce pictorial drawings, such as isometric, produced as per standards
- PC32. ensure drawing accurately reflects specifications and contains all relevant information
- PC33. calculate progressive tolerance to ensure functional operation of civil structures and assemblies
- PC34. select dimensions to ensure fit of civil components in accordance with specification requirements
- PC35. select civil components selected from manufacturer's catalogue to meet specified functions
- PC36. ensure that drawings are checked and approved by the appropriate person
- PC37. check that the drawing is correctly titled and referenced
- PC38. produce hard copies of the finished drawings
- PC39. save the drawing to an appropriate storage medium (eg. hard drive, CD/DVD, external storage device)









system		
	PC40.	produce a printout of the drawing
	PC41.	report conditions and seek appropriate assistance in a timely manner to
		address risk of failure to comply with necessary targets and specifications
		shut down the CAD system to a safe condition on completion of the drawing
		activities
Knowledge and Unders		
-		
A. Organizational		/individual on the job needs to know and understand:
Context		legislation, standards, policies, and procedures followed in the company
(Knowledge of the		relevant to own employment and performance conditions
company /		relevant health and safety requirements applicable in the work place
organization and		importance of working in clean and safe environment own job role and responsibilities and sources for information pertaining to
its processes)		employment terms, entitlements, job role and responsibilities
•		reporting structure, inter-dependent functions, lines and procedures in the
		work area
		relevant people and their responsibilities within the work area
		escalation matrix and procedures for reporting work and employment related
		issues
	KA8.	documentation and related procedures applicable in the context of
		employment and work
	KA9.	importance and purpose of documentation in context of employment and
	,	work
B. Technical	The user	/individual on the job needs to know and understand:
Knowledge		organizational procedures and information systems for retrieving and storing
		drawing data
		system variables that can be customized
		procedures and need for customizing identified system variables
		applicable drafting standards/procedures
		procedures and need for customizing menus and system defaults
		procedures and need for developing macros
		appropriate projection for the drawing purpose reasons for selecting the chosen projection
		procedures for producing component, layout and/or assembly drawings
		various drawing specifications and its correct representation/interpretation
		common symbols used in civil drawings and their meaning
		how and where to obtain the relevant sources and methods for obtaining any
		required technical information relevant to the drawing
		Technical information sources: drawing brief, specifications (overall
		dimensions, materials, special procedures for manufacturing), drawing
		change or modification request, regulations, existing drawings/designs,
		sketches, notes from meetings/discussions, standards reference documents
		(eg. limits and fits, tapping drill charts, contraction allowances); Design
		features, as appropriate to the drawing being produced: working plans
		(including plan, estimate the work and cost of civil work); design
		drawing; detail of slabs, machine foundation; detail of columns, beams,
		bracing, trusses; detail drawing of dimension; tolerances; maps,
	1	stasting, trasses, actuit arawing or anticitision, tolerances, maps,







system		
	diagrams, and profiles; elevations, topographical contours, subsurface	
	formations and structures	
	KB13. detailed drafting concepts	
	KB14. how to accurately interpret and represent technical drawings and data	
	KB15. common civil engineering practices relevant to drafting	
	KB16. engineering drawing equipment	
	KB17. computer aided drawing systems	
	KB18. methods and procedures used to minimize the chances of infecting a	
	computer with a virus	
	KB19. procedure to follow in case there are corruptions or virus attacks	
	KB20. practices that make systems vulnerable to corruption and damage	
	KB21. basic set-up and operation of the computer system, and the peripheral	
	devices that are used	
	KB22. how to access the specific computer drawing software to be used, and the	
	use of software manuals and related documents to aid operation of the	
	relevant drawing system	
	KB23. types of drawings that may be produced by the software	
	KB24. how to set up the viewing screen to show multiple views of the drawing to	
	help with drawing creation	
	KB25. standards and conventions that are used for the drawings	
	Standards: organizational guidelines and procedures; recognized compliance	
	agency/body standards, directives or codes of practice; CAD software	
	standards/protocols; national and/or International standards or directives;	
	customer specified standards and requirements; health, safety and	
	environmental requirements	
	KB26. how to set up the drawing template parameters	
	Template details : title, drawing number, scale, material, date, etc.	
	KB27. application and use of drawing tools	
	Tools and equipment: straight lines; curves and circles; hatching and shading	
	on drawings; adding dimensions and text to drawings; producing layers of	
	drawings; Computer Aided Drafting software; peripheral devices: keyboard,	
	mouse, light pen, digitizer/tablet, scanner, printer, plotter, etc.	
	KB28. how to access, recognize and use a wide range of standard components and	
	symbol libraries from the CAD equipment	
	KB29. need for document control	
	KB30. how to save and store drawings	
	KB31. need to create backup copies, and to file them in a separate and safe location	
	KB32. how to produce hard copies of the drawings, and the advantages and	
01 :11 (0) [0 :: 1]	disadvantages of printers and plotters	
Skills (S) [Optional]		
A. Core Skills/	Communication	
Generic Skills	The user/ individual on the job needs to know and understand how to:	
	SA1. read and interpret information correctly from various job specification	
	documents, manuals, health and safety instructions, memos, etc. applicable to	
	the job in English and/or local language	
	SA2. fill up appropriate technical forms, process charts, activity logs as per	
	organizational format in English and/or local language	







	system		
	SA3. convey and share technical information clearly using appropriate language		
	SA4. check and clarify task-related information		
	SA5. liaise with appropriate authorities using correct protocol		
	SA6. communicate with people in respectful form and manner in line with		
	organizational protocol		
	Numerical and computational skills		
	The user/individual on the job needs to know and understand how to:		
	SA7. undertake numerical operations, and calculations/ formulae		
	SA8. identify and draw various basic, compound and solid shapes as per		
	dimensions given		
	SA9. use appropriate measuring techniques and units of measurement		
	SA10. use appropriate units and number systems to express degree of accuracy		
	SA11. interpret and express tolerance in terms of limits on dimensions		
	SA12. calculation of the value of angles in a triangle		
	SA12. Calculation of the value of angles in a thangle		
	Learning		
	The user/individual on the job needs to know and understand how to:		
	SA13. maintain current knowledge of applicable standards, legislation, codes of		
	practice and product/process developments		
	SA14. participate in on-the-job and other learning, training and development		
	interventions and assessment		
	SA15. clarify task related information with appropriate personnel or technical		
	adviser		
	SA16. seek to improve and modify own work practices		
B. Professional Skills	Problem Solving		
	The user/individual on the job needs to know and understand how to:		
	SB1. identify problems with work planning, procedures, output and behavior and		
	their implications		
	SB2. prioritize and plan for problem solving		
	SB3. communicate problems appropriately to others		
	SB4. identify sources of information and support for problem solving		
	SB5. seek assistance and support from other sources to solve problems		
	, ,		
	SB7. select and apply resolution techniques		
	SB8. seek evidence for problem resolution		
	Plan and Organize		
	The user/individual on the job needs to know and understand how to:		
	SB9. plan, prioritize and sequence work operations as per job requirements		
	SB10. organize and analyze information relevant to work		
	SB11. basic concepts of shop-floor work productivity including waste reduction,		
	efficient material usage and optimization of time		
	Initiative and Enterprise		
	The user/individual on the job needs to know and understand:		
	The user/individual on the job needs to know and understand: SB12. importance and impact of initiative and enterprise for achieving better results		









SB13. how to undertake and express new ideas and initiative	ves to others
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- SB14. modify work plan to overcome unforeseen difficulties or developments that occur as work progresses
- SB15. participate in improvement procedures including process, quality and internal/external customer/supplier relationships
- SB16. one's competencies can and should be applied in new and different situations and contexts to achieve more

Self-Management

The user/individual on the job needs to know and understand:

- SB17. importance of taking responsibility for own work outcomes
- SB18. importance of adherence to work timings, dress code and other organizational policies
- SB19. importance of following laid down rules, procedures, instructions and policies
- SB20. importance of exercising restraint while expressing dissent and during conflict situations
- SB21. how to avoid and manage distractions to be disciplined at work
- SB22. importance of time management for achieving better results

Teamwork

The user/individual on the job needs to know and understand how to:

- SB23. work in a team in order to achieve better results
- SB24. identify and clarify work roles within a team
- SB25. communicate and cooperate with others in the team
- SB26. seek assistance from fellow team members

Critical Thinking

The user/individual on the job needs to know and understand how to:

SB27. apply, analyze, and evaluate the information gathered from observation, experience, reasoning, or communication, as a guide to thought and action









NOS Version Control

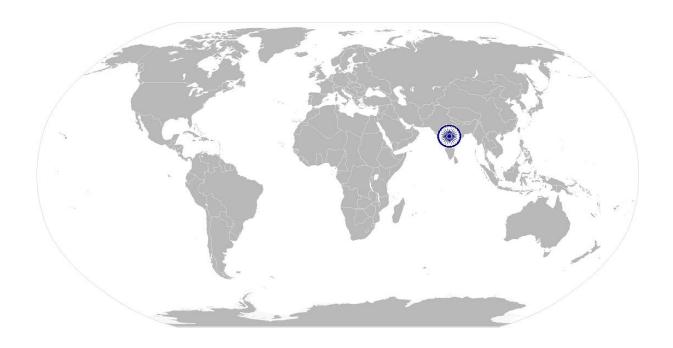
NOS Code		CSC / N 0404	
Credits(NSQF)	TBD	Version number	1.0
Industry	Capital Goods	Drafted on	10/04/14
Industry Sub-sector	 Machine Tools Plastic Manufacturing Machinery Textile Manufacturing Machinery Process Plant Machinery Electrical and Power Machinery Light Engineering Goods 	Last reviewed on	18/03/15
Occupation	Design	Next review date	30/08/16







National Occupational Standard



Overview

This unit covers health, safety and security at the workplace. This includes procedures and practices that candidates need to follow to help maintain a healthy, safe and secure work environment.









Unit Code	CSC / N 1335	
Unit Title (Task)	Use basic health and safety practices at the workplace	
Description	This OS unit is about knowledge and practices relating to health, safety and security that candidates need to use in the workplace. It covers responsibilities towards self, others, assets and the environment.	
	It includes understanding of risks and hazards in the workplace, along with common techniques to minimize risk, deal with accidents, emergencies, etc.	
	It covers knowledge of fire safety, common first aid applications, safe practices and emergency procedures.	
Scope	This unit/task covers the following:	
	 Health and safety Fire safety Emergencies, rescue and first-aid procedures 	

Performance Criteria(PC) w.r.t. the Scope

Element	Performance Criteria
Health and safety	The user/individual on the job should be able to: PC1. use protective clothing/equipment for specific tasks and work conditions Protective clothing: leather or asbestos gloves, flame proof aprons, flame proof overalls buttoned to neck, cuffless (without folds), trousers, reinforced footwear, helmets/hard hats, cap and shoulder covers, ear defenders/plugs, safety boots, knee pads, particle masks, glasses/goggles/visors
	Equipment : hand shields, machine guards, residual current devices, shields, dust sheets, respirator
	PC2. state the name and location of people responsible for health and safety in the workplace
	PC3. state the names and location of documents that refer to health and safety in the workplace
	PC4. identify job-site hazardous work and state possible causes of risk or accident in the workplace
	Hazards: sharp edged and heavy tools; heated metals; oxyfuel and gas cylinders; welding radiation; hazardous surfaces(sharp, slippery, uneven, chipped, broken, etc.); hazardous substances(chemicals, gas,
	oxy-fuel, fumes, dust, etc.); physical hazards(working at heights, large and heavy objects and machines, sharp and piercing objects, tolls and
	machines, intense light, load noise, obstructions in corridors, by doors, blind turns, noise, over stacked shelves and packages, etc.) electrical hazards (power supply and points, loose and naked cables and wires, electrical machines and appliances, etc.)









Possible causes of risk and accident: physical actions; reading; listening to and giving instructions; inattention; sickness and incapacity (such as drunkenness); health hazards (such as untreated injuries and contagious illness)

PC5. carry out safe working practices while dealing with hazards to ensure the safety of self and others

Safe working practices: using protective clothing and equipment; putting up and reading safety signs; handle tools in the correct manner and store and maintain them properly; keep work area clear of clutter, spillage and unsafe object lying casually; while working with electricity take all electrical precautions like insulated clothing, adequate equipment insulation, use of control equipment, dry work area, switch off the power supply when not required, etc.; safe lifting and carrying practices; use equipment that is working properly and is well maintained; take due measures for safety while working in confined places, trenches or at heights, etc. including safety harness, fall arrestors, etc.

PC6. state methods of accident prevention in the work environment of the job role

Methods of accident prevention: training in health and safety procedures; using health and safety procedures; use of equipment and working practices (such as safety procedures); safety notices, advice; instruction from colleagues and supervisors

PC7. state location of general health and safety equipment in the workplace

General health and safety equipment: fire extinguishers; first aid equipment; safety instruments and clothing; safety installations(eg fire exits, exhaust fans)

PC8. inspect for faults, set up and safely use steps and ladders in general use

Ladder faults: corrosion of metal components, deterioration, splits and cracks timber components, imbalance, loose rungs, missing/unfixed nuts or bolts, etc.

Ladders set up: firm/level base, clip/lash down, leaning at the correct angle, etc.

- PC9. work safely in and around trenches, elevated places and confined areas
- PC10. lift heavy objects safely using correct procedures
- PC11. apply good housekeeping practices at all times

Good housekeeping practices: clean/tidy work areas, removal/disposal of waste products, protect surfaces

PC12. identify common hazard signs displayed in various areas

Various areas: on chemical containers; equipment; packages; inside buildings; in open areas and public spaces, etc.

PC13. retrieve and/or point out documents that refer to health and safety in the workplace







Documents : fire notices, accident reports, safety instructions for
equipment and procedures, company notices and documents, legal
documents (eg government notices)
The user/individual on the job should be able to: PC14. use the various appropriate fire extinguishers on different types of fires correctly
Types of fires: Class A: eg. ordinary solid combustibles, such as wood, paper, cloth, plastic, charcoal, etc.; Class B: flammable liquids and gases, such as gasoline, propane, diesel fuel, tar, cooking oil, and similar substances; Class C: eg. electrical equipment such as appliances, wiring, breaker panels, etc. (These categories of fires become Class A, B, and D fires when the electrical equipment that initiated the fire is no longer receiving electricity); Class D: combustible metals such as magnesium, titanium, and sodium (These fires burn at extremely high temperatures and require special
suppression agents) PC15. demonstrate rescue techniques applied during fire hazard PC16. demonstrate good housekeeping in order to prevent fire hazards PC17. demonstrate the correct use of a fire extinguisher
The user/individual on the job should be able to:
PC19. demonstrate how to free a persor melectrocution PC19. administer appropriate first aid to victims where required eg. in case of bleeding, burns, choking, electric shock, poisoning etc. PC20. demonstrate basic techniques of bandaging PC21. respond promptly and appropriately to an accident situation or medical emergency in real or simulated environments PC22. perform and organize loss minimization or rescue activity during an accident in real or simulated environments PC23. administer first aid to victims in case of a heart attack or cardiac arrest due to electric shock, before the arrival of emergency services in real or simulated cases PC24. demonstrate the artificial respiration and the CPR Process PC25. participate in emergency procedures Emergency procedures: raising alarm, safe/efficient, evacuation, correct means of escape, correct assembly point, roll call, correct return to work PC26. complete a written accident/incident report or dictate a report to
another person, and send report to person responsible Incident Report includes details of: name, date/time of incident, date/time of report, location, environment conditions, persons involved, sequence of events, injuries sustained, damage sustained, actions taken, witnesses, supervisor/manager notified PC27. demonstrate correct method to move injured people and others









A. Organizational Context (Knowledge of the company / organization and its processes)	 The user/individual on the job needs to know and understand: KA1. names (and job titles if applicable), and where to find, all the people responsible for health and safety in a workplace. KA2. names and location of documents that refer to health and safety in the workplace.
B. Technical Knowledge	 The user/individual on the job needs to know and understand: KB1. meaning of "hazards" and "risks" KB2. health and safety hazards commonly present in the work environment and related precautions KB3. possible causes of risk, hazard or accident in the workplace and why risk and/or accidents are possible KB4. possible causes of risk and accident Possible causes of risk and accident: physical actions; reading;
	listening to and giving instructions; inattention; sickness and incapacity (such as drunkenness); health hazards (such as untreated injuries and contagious illness) KB5. methods of accident prevention Methods of accident prevention: training in health and safety procedures; using health and safety procedures; use of equipment and working practices (such as safe carrying procedures); safety
	notices, advice; instruction from colleagues and supervisors KB6. safe working practices when working with tools and machines KB7. safe working practices while working at various hazardous sites KB8. where to find all the general health and safety equipment in the workplace KB9. various dangers associated with the use of electrical equipment KB10. preventative and remedial actions to be taken in the case of exposure to toxic materials
	Exposure: ingested, contact with skin, inhaled Preventative action: ventilation, masks, protective clothing/ equipment); Remedial action: immediate first aid, report to supervisor Toxic materials: solvents, flux, lead KB11. importance of using protective clothing/equipment while working KB12. precautionary activities to prevent the fire accident
	 KB13. various causes of fire Causes of fires: heating of metal; spontaneous ignition; sparking; electrical heating; loose fires (smoking, welding, etc.); chemical fires; etc. KB14. techniques of using the different fire extinguishers KB15. different methods of extinguishing fire KB16. different materials used for extinguishing fire Materials: sand, water, foam, CO2, dry powder KB17. rescue techniques applied during a fire hazard KB18. various types of safety signs and what they mean









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Skills (S) [Optional]	KB19. appropriate basic first aid treatment relevant to the condition eg. shock, electrical shock, bleeding, breaks to bones, minor burns, resuscitation, poisoning, eye injuries KB20. content of written accident report KB21. potential injuries and ill health associated with incorrect manual handing KB22. safe lifting and carrying practices KB23. personal safety, health and dignity issues relating to the movement of a person by others KB24. potential impact to a person who is moved incorrectly
A. Core Skills/	Reading and Writing Skills
Generic Skills	The user/individual on the job needs to know and understand how to: SA1. read and comprehend basic content to read labels, charts, signages SA2. read and comprehend basic English to read manuals of operations SA3. read and write an accident/incident report in local language or English Oral Communication (Listening and Speaking skills)
	The user/individual on the job needs to know and understand how to: SA4. question coworkers appropriately in order to clarify instructions and other issues SA5. give clear instructions to coworkers, subordinates others Decision Making
	Decision waking
	The user/individual on the job needs to know and understand how to: SA6. make appropriate decisions pertaining to the concerned area of work with respect to intended work objective, span of authority, responsibility, laid down procedure and guidelines
B. Professional Skills	Plan and Organize
	The user/individual on the job needs to know and understand: SB1. plan and organize their own work schedule, work area, tools, equipment and materials to maintain decorum and for improved productivity Working with others
	The user/individual on the job needs to know and understand how to:
	SB2. remain congenial while discussing and debating issues with co-workers SB3. follow appropriate protocols for communication based on situation, hierarchy, organizational culture and practice
	SB4. ask for, provide and receive required assistance where possible to ensure achievement of work related objectives
	SB5. thank coworkers for any assistance received
	SB6. offer appropriate respect based on mutuality and respect for fellow worksmanship and authority
	Problem Solving









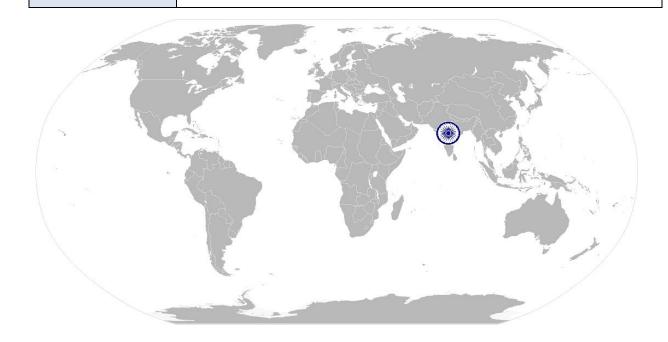
The user/individual on the job needs to know and understand how to:		
SB7.	think through the problem, evaluate the possible solution(s) and	
	suggest an optimum /best possible solution(s)	

- SB8. identify immediate or temporary solutions to resolve delays
- SB9. identify sources of support that can be availed of for problem solving for various kind of problems
- SB10. seek appropriate assistance from other sources to resolve problems
- SB11. report problems that you cannot resolve to appropriate authority

Analytical Thinking

The user/individual on the job needs to know and understand how to:

- SB12. identify cause and effect relations in their area of work
- SB13. use cause and effect relations to anticipate potential problems and their solution











NOS Version Control

NOS Code		CSC / N 1335	
Credits(NSQF)	TBD	Version number	1.0
Industry	Capital Goods	Drafted on	10/04/14
Industry Sub-sector	 Machine Tools Tools Dies And Press Tools Plastics Manufacturing Machinery Textile Manufacturing Machinery Process Plant Machinery Electrical and Power Generation Machinery Light Engineering Goods 	Last reviewed on	18/03/15
Occupation	Design	Next review date	30/08/16



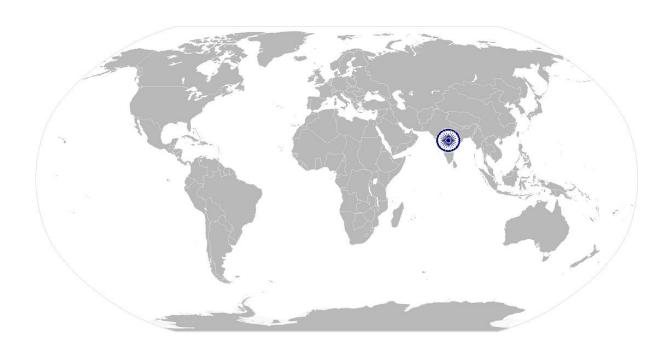




CSC/ N 1336:

Work effectively with others

National Occupational Standard



Overview

This unit covers basic practices that improve effectiveness of working with others in an organizational set-up.







CSC/ N 1336: Work effectively with others

CSC/ N 1336:	Work effectively with others
Unit Code	CSC / N 1336
Unit Title (Task)	Work effectively with others
Description	This unit covers basic etiquette and competencies that a candidate is required to possess and demonstrate in their behavior and interactions with others at the workplace.
	These cover areas such as communication etiquette, discipline, listening, handling conflict and grievances.
Scope	This unit/task covers the following: • Working with others
Performance Criteria (I	PC) w.r.t. the Scope
Element	Performance Criteria
Working with others	PC2. accurately receive information and instructions from the supervisor and fellow workers, getting clarification where required PC2. accurately pass on information to authorized persons who require it and within agreed timescale and confirm its receipt PC3. give information to others clearly, at a pace and in a manner that helps them to understand PC4. display helpful behavior by assisting others in performing tasks in a positive manner, where required and possible PC5. consult with and assist others to maximize effectiveness and efficiency in carrying out tasks PC6. display appropriate communication etiquette while working Communication etiquette: do not use abusive language; use appropriate titles and terms of respect; do not eat or chew while talking (vice versa)etc. PC7. display active listening skills while interacting with others at work PC8. use appropriate tone, pitch and language to convey politeness, assertiveness, care and professionalism PC9. demonstrate responsible and disciplined behaviors at the workplace Disciplined behaviors: e.g. punctuality; completing tasks as per given time and standards; not gossiping and idling time; eliminating waste, honesty, etc. PC10. escalate grievances and problems to appropriate authority as per procedure to resolve them and avoid conflict
Knowledge and Unders	standing (K)
A. Organizational Context (Knowledge of the company / organization and its processes)	 The user/individual on the job needs to know and understand: KA1. legislation, standards, policies, and procedures followed in the company relevant to own employment and performance conditions KA2. reporting structure, inter-dependent functions, lines and procedures in the work area KA3. relevant people and their responsibilities within the work area KA4. escalation matrix and procedures for reporting work and employment related issues







CSC/ N 1336: Work effectively with others

B. Technical	The user/individual on the job needs to know and understand:		
Knowledge	KB1. various categories of people that one is required to communicate and co-		
	ordinate with in the organization		
	KB2. importance of effective communication in the workplace		
	KB3. importance of teamwork in organizational and individual success		
	KB4. various components of effective communication		
	KB5. key elements of active listening		
	KB6. value and importance of active listening and assertive communication		
	KB7. barriers to effective communication		
	KB8. importance of tone and pitch in effective communication		
	KB9. importance of avoiding casual expletives and unpleasant terms while		
	communicating professional circles		
	KB10. how poor communication practices can disturb people, environment and		
	cause problems for the employee, the employer and the customer		
	KB11. importance of ethics for professional success		
	KB12. importance of discipline for professional success		
	KB13. what constitutes disciplined behavior for a working professional		
	KB14. common reasons for interpersonal conflict		
	KB15. importance of developing effective working relationships for professional		
	success		
	KB16. expressing and addressing grievances appropriately and effectively		
	KB17. importance and ways of managing interpersonal conflict effectively		
Chille (C) [Ontional]			

Skills (S) [Optional]









CSC/ N 1336:

Work effectively with others

NOS Version Control

NOS Code		CSC / N 1336			
Credits(NSQF)	TBD	Version number	1.0		
Industry	Capital Goods	Drafted on	10/04/14		
Industry Sub-sector	 Machine Tools Tools Dies And Press Tools Plastics Manufacturing Machinery Textile Manufacturing Machinery Process Plant Machinery Electrical and Power Machinery Light Engineering Goods 	Last reviewed on	18/03/15		
Occupation	Design	Next review date	30/08/16		

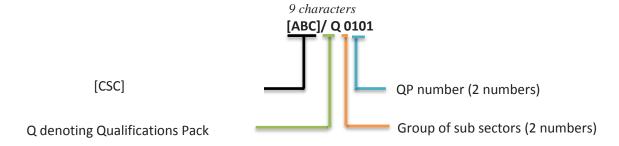




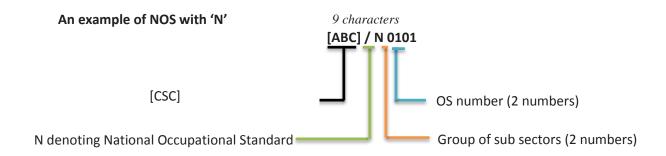
Annexure

Nomenclature for QP and NOS

Qualifications Pack



Occupational Standard



Sequence	Description	Example
Three letters	Capital Goods Sector Skills Council	CSC
Slash	/	/
Next letter	Whether Q P or N OS	Q or N
Next two numbers	Occupation code	01
Next two numbers	OS number	01





The following acronyms/codes have been used in the nomenclature above:

Sub-sector	Range of Occupation numbers			
Machine Tools	01-13			
Dies Moulds and Press Tools	01-13			
Plastic Manufacturing Machinery	01-13			
Textile Manufacturing Machinery	01-13			
Process Plant Machinery	01-13			
Electrical and Power Machinery	01-13			
Light Engineering Goods	01-13			

Sequence	Description	Example
Three letters	Capital Goods	CSC
Slash	/	/
Next letter	Whether Q P or N OS	N
Next two numbers	Occupation code	01
Next two numbers	OS number	01





CRITERIA FOR ASSESSMENT OF TRAINEES

<u>Job Role</u>: Draughtsman Civil <u>Qualification Pack</u>: CSC/ Q 0404

<u>Sector Skill Council</u>: Capital Goods sector skill Council

Guidelines for Assessment:

- Criteria for assessment for each Qualification Pack will be created by the Sector Skill Council. Each Performance
 Criteria (PC) will be assigned marks proportional to its importance in NOS. SSC will also lay down proportion of
 marks for Theory and Skills Practical for each PC.
- 2. The assessment for the theory part will be based on knowledge bank of questions created by the SSC.
- 3. Individual assessment agencies will create unique question papers for theory part for each candidate at each examination/training center (as per assessment criteria below)
- 4. Individual assessment agencies will create unique evaluations for skill practical for every student at each examination/training center based on this criteria
- 5. To pass the Qualification Pack, every trainee should score a minimum of 70% in every NOS
- 6. In case of successfully passing only certain number of NOS's, the trainee is eligible to take subsequent assessment on the balance NOS's to pass the Qualification Pack.

Assessable outcomes	Assessment Criteria	Total Marks (300)	Out of	Theory	Skills Practical
CSC/ N 0404: Make or modify 2D civil	PC1. use appropriate sources to obtain the technical information relevant to the drawing to be created	100	2	0	2
drawings using	PC2. ensure that the data and information received is complete and correct	2 2 3 4	2	0	2
computer aided design (CAD) system	PC3. establish the drawing requirements from the data and information received		2	1	1
	PC4. report and rectify incorrect and inconsistent information in job specification documents as per organization procedures		3	1	2
	PC5. identify health and safety standards, statutory requirements, relevant Indian standards, codes of practice, manufacturers' specifications and environmental requirements applicable to the work procedure		4	1	3
	PC6. select and interpret relevant plans, diagrams, drawings and texts as per the work plan and specifications		2	1	1
	PC7. correlate, interpret, and modify data obtained from topographical surveys, and		3	1	2







geophysical prospecting reports		
PC8. review rough sketches, drawings, specifications, and other engineering data received	1 0	1
PC9. identify material and components used in civil work	1 0	1
PC10. power up the equipment and activate the appropriate drawing software	2 0	2
PC11. set up and check that all peripheral devices are connected and correctly operating	2 0	2
PC12. select drafting equipment appropriate to the drawing method chosen	2 0	2
PC13. set the drawing datum at a convenient point	2 0	2
PC14. set up drawing parameters to suit the drawing produced	4 1	3
PC15. develop macros as per approved procedures	4 1	3
PC16. check that all the equipment is correctly connected and in a safe and usable working condition	2 0	2
PC17. apply drafting principles to produce a CAD drawing that is consistent with standard operating procedures within the organization	4 1	3
PC18. apply operating principles and specifications of civil work to drawing	5 2	3
PC19. apply safety standards and environmental factors while making or modifying drawings for civil work	4 2	2
PC20. create a drawing template to the required standards, which includes all necessary detail	3 1	2
PC21. modify variables, menus and drawing defaults of the CAD system to produce the drawing to the appropriate scale	2 0	2
PC22. use appropriate terminologies and techniques to create drawings, in the required formats	1 0	1
PC23. use keyboard commands and pull down menus available in common CAD systems	1 0	1
PC24. use codes and other references that follow the required conventions	2 1	1







PC25. use compasses, dividers, protractors, triangles and other drafting devices while	1	0	1
producing civil drawings			
PC26. draw civil structures and assemblies	3	1	2
using sectional representation in accordance			
with specification requirements			
PC27. draw structures to highlight critical	3	1	2
features in accordance with specification			
requirements			
PC28. draw civil assemblies to highlight	4	1	3
critical features as per specification			
requirements			
PC29. draft plans and detailed drawings for	3	0	3
structures, installations and layout,			
PC30. draw maps, diagrams, and profiles to	2	0	2
represent elevations, topographical contours,			
subsurface formations and structures			
PC31. produce pictorial drawings, such as	3	1	2
isometric, produced as per standards		_	_
PC32. ensure drawing accurately reflects	3	1	2
specifications and contains all relevant	3	1	2
information			
PC33. calculate progressive tolerance to	2	0	2
ensure functional operation of civil structures	_		_
and assemblies			
PC34. select dimensions to ensure fit of civil	3	1	2
components in accordance with specification			_
requirements			
PC35. select civil components selected from	3	1	2
manufacturer's catalogue to meet specified			
functions			
PC36. ensure that drawings are checked and	2	0	2
approved by the appropriate person			
PC37. check that the drawing is correctly titled	2	0	2
and referenced	_		_
PC38. produce hard copies of the finished	1	0	1
drawings			_
PC39. save the drawing to an appropriate	1	0	1
storage medium (eg. hard drive, CD/DVD,			_
external storage device)			
PC40. produce a printout of the drawing	1	0	1
PC41. report conditions and seek appropriate	2	0	2
assistance in a timely manner to address risk of			-
failure to comply with necessary targets and			
specifications			
1 1 222 2	<u> </u>	-1	







	PC42. shut down the CAD system to a safe condition on completion of the drawing activities		1	0	1
		Total	100	21	79
CSC/ N 1335: Use basic	PC1. use protective clothing/equipment for specific tasks and work conditions	100	5	2	3
health and safety practices at the workplace	responsible for health and safety in the		3	1	2
	PC3. state the names and location of documents that refer to health and safety in the workplace		3	1	2
	PC4. identify job-site hazardous work and state possible causes of risk or accident in the workplace		5	2	3
	PC5. carry out safe working practices while dealing with hazards to ensure the safety of self and others state methods of accident prevention in the work environment of the job role		4	2	2
	PC6. state location of general health and safety equipment in the workplace		3	2	1
	PC7. inspect for faults, set up and safely use steps and ladders in general use		5	2	3
	PC8. work safely in and around trenches, elevated places and confined areas		5	2	3
	PC9. lift heavy objects safely using correct procedures		5	2	3
	PC10. apply good housekeeping practices at all times		4	2	2
	PC11. identify common hazard signs displayed in various areas		5	2	3
	PC12. retrieve and/or point out documents that refer to health and safety in the workplace		3	1	2
	PC13. use the various appropriate fire extinguishers on different types of fires correctly		4	1	3
	PC14. demonstrate rescue techniques applied during fire hazard		4	1	3
	PC15. demonstrate good housekeeping in order to prevent fire hazards		3	1	2
	PC16. demonstrate the correct use of a fire extinguisher		4	1	3
	PC17. demonstrate how to free a person from electrocution		4	1	3







	PC18. administer appropriate first aid to victims where required eg. in case of bleeding, burns, choking, electric shock, poisoning etc.		4	1	3
	PC19. demonstrate basic techniques of bandaging		3	1	2
	PC20. respond promptly and appropriately to an accident situation or medical emergency in real or simulated environments		4	1	3
	PC21. perform and organize loss minimization or rescue activity during an accident in real or simulated environments		3	1	2
	PC22. administer first aid to victims in case of a heart attack or cardiac arrest due to electric shock, before the arrival of emergency services in real or simulated cases		3	1	2
	PC23. demonstrate the artificial respiration and the CPR Process		3	1	2
	PC24. participate in emergency procedures		3	2	1
	PC25. complete a written accident/incident report or dictate a report to another person, and send report to person responsible		4	1	3
	PC26. demonstrate correct method to move injured people and others during an		4	1	3
	emergency				
	emergency	Total	100	36	64
CSC/ N 1336: Work effectively	PC1. accurately receive information and instructions from the supervisor and fellow workers, getting clarification where required	Total 100	100	36	64 7
Work	PC1. accurately receive information and instructions from the supervisor and fellow				
Work effectively	PC1. accurately receive information and instructions from the supervisor and fellow workers, getting clarification where required PC2. accurately pass on information to authorized persons who require it and within		10	3	7
Work effectively	PC1. accurately receive information and instructions from the supervisor and fellow workers, getting clarification where required PC2. accurately pass on information to authorized persons who require it and within agreed timescale and confirm its receipt PC3. give information to others clearly, at a pace and in a manner that helps them to		10	3	7
Work effectively	PC1. accurately receive information and instructions from the supervisor and fellow workers, getting clarification where required PC2. accurately pass on information to authorized persons who require it and within agreed timescale and confirm its receipt PC3. give information to others clearly, at a pace and in a manner that helps them to understand PC4. display helpful behavior by assisting others in performing tasks in a positive		10	3	7
Work effectively	PC1. accurately receive information and instructions from the supervisor and fellow workers, getting clarification where required PC2. accurately pass on information to authorized persons who require it and within agreed timescale and confirm its receipt PC3. give information to others clearly, at a pace and in a manner that helps them to understand PC4. display helpful behavior by assisting others in performing tasks in a positive manner, where required and possible PC5. consult with and assist others to maximize effectiveness and efficiency in		10 10 10	3 3 3	7 7 7







resolve them and avoid conflict	Total	100	30	70
appropriate authority as per procedure to resolve them and avoid conflict				
PC10. escalate grievances and problems to		10	3	7
PC9. demonstrate responsible and disciplined behaviors at the workplace		10	3	7
language to convey politeness, assertiveness, care and professionalism		10	3	,
PC8. use appropriate tone, pitch and		10	3	7